

# HeW Institutional Provider Services

REVENUE CYCLE MANAGEMENT SOLUTIONS

## HeW ESSENTIAL SERVICES

### Claims Management

- ◆ HeW Claims Management Software
- ◆ Unlimited Claims (837 I, P)
- ◆ Secondary/Tertiary Claims
- ◆ Paper Claims
- ◆ National Clearinghouse
- ◆ HIPAA Claim and Payer Edits
- ◆ Custom Edits (Scrubbers)
- ◆ Electronic Remittance Advice (835)
- ◆ Custom Post/Print/View ERA

### Enhanced Performance Analytics

- ◆ Standard Analytical Reports
- ◆ Payer Reports
- ◆ Expanded Dashboard Analytical Reports
- ◆ Expanded Denial Management Tools
- ◆ Workflow Management

### HeW Support Services

- ◆ Unlimited Customer Support
- ◆ Unlimited Training
- ◆ Customer Support Center (M-F 6AM-6PM Mountain)
- ◆ Translation Services
- ◆ EDI Payer Enrollment
- ◆ HeW Publications

## HeW EXPANDED SERVICES

### Payment Assurance

- ◆ Eligibility Verification
- ◆ ID & Address Verification
- ◆ Patient Financial Summary
- ◆ Medical Necessity Verification (ABN Creation)

### Additional Services

- ◆ Expanded Coding Edits
  - Medicare Medical Necessity (LCD & NCD)
  - Payer Specific Usage Edits (Age & Gender)
- ◆ Patient Statements
- ◆ Workers Compensation and Personal Injury Claims & Attachments
- ◆ EOB to ERA Conversion
- ◆ Statistical Submissions
- ◆ RCM & Best Practices Consulting
- ◆ Host Software Selection
- ◆ Billing Services
- ◆ Credentialing
- ◆ In-house Collection Management



*Bridging Healthcare  
Connections*