

TRANSACTION PROCESSING

empowered

**REVENUE CYCLE MANAGEMENT SOLUTIONS
DESIGNED SPECIFICALLY FOR
THIRD PARTY ADMINISTRATORS**

As a Third Party Administrator (TPA), you have a distinct set of challenges and needs. You also have a unique client base and a significant investment into the communities you support.

At HeW, our job is to understand the complexities of your business and the specific needs of your employers and members. We know the one-size-fits-all model doesn't always work and deliver individualized services, enabling your organization to focus on reducing costs and delighting your clients.

HeW provides a single point of communication between the TPA, healthcare providers, and patients. We customize our products specifically for you with your clients, staff, social responsibility, and budgetary objectives in mind. We help you improve operational efficiencies, resulting in lower administrative costs and greater member and provider satisfaction.

In addition to functional benefits such as Real Time Adjudication, HIPAA compliance and a scalable technology platform, TPAs also benefit from our reach and connections throughout the healthcare community. You can't be a leader if you're always running behind. With our hand on the pulse of healthcare, we monitor industry trends, regulations, and shifts in patient needs to help you stay ahead, allowing for seamless, planned transitions and faster time to market with less impact on budget, staff, and customers.

At HeW, we know the importance of trusted relationships. Our products and services are designed to help you strengthen and enhance the efficiencies of your organization from the inside out, while at the same time, improving the quality of your customer service and loyalty of your employers and members.



*Bridging Healthcare
Connections*

Call Us Today!

877.565.5457 • sales@hewedi.com

www.hewedi.com



With the HeW solution, TPAs gain access to leading edge Electronic Data Interchange (EDI) and other advanced services to improve efficiencies and enhance provider, employer, and member loyalty.

Our business solutions promote the adoption of e-commerce, leveraging the latest web technology for secure entry, submission, and receipt of electronic claims processing.

Other benefits include:

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REDUCED ADMINISTRATIVE COSTS

A single point of contact enables fast and efficient electronic exchange of health transactions with providers and trading partners. This contributes to more effective aggregation, validation, translation and routing. You'll also benefit from reduced paper processes, less time and expense for testing with trading partners and answering EDI specific support calls.



REPRICED CLAIMS & CUSTOM EDITS

TPAs can define specific criteria, edits, and negotiated rates for claims. HeW monitors the transactions to ensure they meet HIPAA compliance and rejects transactions which do not meet the assigned criteria.

HeW also identifies and rejects duplicate claims and reprices claims when necessary to ensure they meet all predefined rates. This eliminates the need for routing transactions to Preferred Provider Organizations and re-pricing vendors.

Follow-up analysis takes place after implementation to identify additional edits and further improve first-pass rates.

EXTEND IT INVESTMENTS

HeW can translate EDI formats to meet your system specifications. We have successfully developed translations for proprietary system formats, legacy standard formats (such as NSF), non-standard formats (such as printed image), and a variety of text file formats.

MAINTAIN HIPAA COMPLIANCE

Our systems accommodate updates to ANSI5010 and ICD-10 in accordance with established CMS timelines to ensure you maintain HIPAA compliance.

HeW is also able to make the following transactions available to the provider community:

- *Electronic Remittance Advice (ANSI 835)*
- *Eligibility Inquiry/Response (ANSI 270/271)*
- *Claim Status Inquiry/Response (ANSI 276/277)*
- *Attachments (ANSI 275)*
- *Electronic Enrollment (ANSI 834)*
- *Electronic Authorizations (ANSI 278)*

PARTNER NETWORK

HeW is honored to be partnered with so many exceptional businesses across the healthcare industry. As our client, you're eligible to receive special pricing from some of our established business partners including hardware, software, IT hosting, and consulting services to further enhance financial success.

SERVICE AND IMPLEMENTATION

We're committed to providing you the resources your business needs for continued success. You'll receive successful implementations of new services, coordinated with the transition of services from your existing vendors and a clearly defined rollout plan identifying key tasks and timelines.

Our strong working relationships are established and maintained with clients long after implementation is complete to ensure ongoing quality standards are met. We also provide unlimited customer support services for clients and their participating providers for fast resolution of any EDI issues that may occur.





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